

Safeguarding children, young people and vulnerable adult’s procedures

**Uncollected child/Late collection procedure.**

**To be read alongside the Child protection and safeguarding policy plus the Childcare and early education terms and conditions.**

If a child is not collected by closing time, or the end of the session and there has been no contact from the parent, or there are concerns about the child’s welfare then this procedure is followed.

* The designated safeguarding lead/senior staff member is informed of the uncollected child as soon as possible and attempts to contact the parents by phone.
* If the parents cannot be contacted, the designated safeguarding lead uses the emergency contacts to inform a known carer of the situation and arrange collection of the child. (Found on the child’s registration form in the Children’s file). **Frimley Green Pre-School will endeavour to get more than two emergency contacts were possible.**
* After one hour, the designated safeguarding lead contacts the local social care out-of-hours duty officer if the parents or other known carer cannot be contacted and there are concerns about the child’s welfare or the welfare of the parents.
* The designated safeguarding lead should arrange for the collection of the child by social care.
* Where appropriate the designated safeguarding lead should also notify police.

Members of staff do not:

- go off the premises to look for the parents/carers.

- leave the premises to take the child home or to another carer

- offer to take the child home with them to care for them in their own home until contact with the parent is made

* Staff make a record of the incident in the child’s file using, usually an educator. A record of conversations with parents should be made, with parents being asked to sign and date the recording.
* This is logged on the child’s personal file along with the actions taken on Confidential safeguarding incident report form should also be completed if there are safeguarding and welfare concerns about the child, or if Social Care have been involved due to the late collection.
* If there are recurring incidents of late collection, a meeting is arranged with the parents/cares to agree a plan to improve timekeeping and identify any further support that may be required.

This policy was amended and adopted……2nd September 2025………………………………………………………………………..